



19 Jun 2023

NS Agora (Pty) Ltd  
Unit 95 The Point  
6 Marais Rd  
Bedfordview  
2008

**TO WHOM IT MAY CONCERN**

This letter serves to confirm that Iser (Pty) Ltd supplies NS Agora (Pty) Ltd with all certified suppliers.

Iser is the official distributor to the Independent Retailers on the following:

Philips Domestic Appliances  
Philips Home Care  
Samsung Mobile  
Samsung Wearables  
Samsung Monitors  
Samsung Memory  
Samsung Major Domestic Appliances  
Samsung TV & Audio  
Espon Projectors and Printers

We also supply the following through our buying group from the suppliers

Apple Phones & Computers  
Defy Large & small appliances  
LG – Large Appliances  
LG – TV & Audio

Regards

A handwritten signature in black ink, appearing to read 'Bernine Josef', is written over the word 'Regards'.

Bernine Josef  
Customer Relationship Manager

## NS AGORA (PTY) LTD

19 June 2023

Attention: To Whom It May Concern

### Accreditation Letter

This letter serves to confirm that **NS AGORA (PTY) LTD** is an accredited dealer of Mustek Ltd and is authorised to sell Mustek's entire product range including **Samsung**. Mustek Ltd, a listed company and largest local manufacturer of computer equipment in the country, markets through an extensive dealer network.

Mustek Limited has 9 branches across South Africa with service centres in all smaller regions. To ensure quality and service standards are maintained, accredited dealers have priority access to the full range of support services offered by Mustek Ltd, including:

- Technical support
- Maintenance
- Warranty claims
- Country wide delivery

Mustek has been in business for 36 years and will render all warranty related services, should the re-seller / SME not be able to do so.

We support **NS AGORA (PTY) LTD** with availability of stock and bulk deliveries.

We trust all of the above meets with your approval. Please do not hesitate to contact us should you have any queries regarding the matter.

**Yours sincerely**



**Pascal Macheru**

**Head: Key Accounts**

**Mustek Limited**



<b>Gauteng°</b> Tel: 011 237 1000	<b>Eastern Cape</b> Tel: 041 397 8700	<b>Kwazulu-Natal</b> Tel: 031 534 7000	<b>Western Cape</b> Tel: 021 413 3000	<b>Free State</b> Tel: 051 405 0400	<b>Limpopo</b> Tel: 011 237 1015	<b>Mpumalanga</b> Tel: 013 757 0027	<b>Northern Cape</b> Tel: 053 831 1571	<b>North West</b> Tel: 018 381 5938
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**Board of Directors:**  
**(Mustek Limited):** Rev Dr VC Mehana<sup>®</sup> (Chairman), H Engelbrecht (Chief Executive Officer), CJ Coetzee (Managing Director), S Aboo Baker Ebrahim (Financial Director), PM Marlowe\*, RB Patmore\*, S Thomas\*  
S van Schalkwyk (Company Secretary)

\* denotes Non-executive Director ° denotes Independent Non-executive Director ° denotes - ISO 9001, ISO 14001 certified

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P.O Box 76494, Wendywood, 2144, South Africa

Reg. No. 1995/003772/07  
[www.rectron.co.za](http://www.rectron.co.za)

06 June 2023

Company Name: NS Agora (Pty) Ltd  
Unit 95 The Point Bedfordview  
6 Marais Road  
Bedfordview  
2008

Attention: To Whom It May Concern

This letter serves to confirm that **NS Agora (Pty) Ltd** is an accredited dealer of Rectron (Pty) Ltd and is authorised to sell, distribute, service and support Rectron's entire product range.

To ensure quality and service standards are maintained, accredited dealers have priority access to the full range of supports services offered by Rectron (Pty) Ltd, including:

- Technical support
- Maintenance
- Warranty Claims

We support **NS Agora (Pty) Ltd** with availability of stock and deliveries that are in line with the terms and conditions of the tender.

We trust all the above meets with your approval. Please do not hesitate to contact us should you have any queries regarding this matter.

Yours sincerely

Business Administration Department  
Rectron (Pty) Ltd  
011 203 1000